

Are your employees ready to take the next step?

MANAGEMENT AND LEADERSHIP

CERTIFICATE PROGRAM



developed in collaboration between



Applications for the Fall, 2022 cohort are now being accepted. Complete program details, including the application, are available at ColumbiaMontourChamber.com or by calling 570-784-2522.

The program qualifies for WEDnet funding. For eligibility information visit wednetpa.com or contact Jennifer Williams at 570-389-4004.

This five-module series is designed to help participants develop and sharpen skills that relate to leading in today's workplace environment. It is appropriate for existing leaders, managers, and supervisors; or those who are new or emerging in any business sector.

Professional course materials will include assessments, activities, and other learning enhancement components to help each participant individualize their learning experience. Participants will receive a certificate from Bloomsburg University upon completion.

The five, three-hour modules are:

- 1 The Role of the Supervisor and Effective Communication/Listening
- 2 Understanding what Motivates Employees and Change Management
- 3 Coaching, Feedback, and Performance Management
- 4 Navigating a Multigenerational and Diverse Workforce
- 5 Resolving Conflict and Reaching Agreement